



| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets  |
|--|--|---|
| <p>3. Increase the percentage of pupils obtaining 5 or more GCSEs at grades A* to C (or equivalent):</p> <p>increase the proportion achieving the standard by four percentage points between 2002 and 2004; and</p> <p>at least 38% to achieve this standard in every LEA by 2004.</p> | <p>Merged (with SR2000 target 6) in <b>target 5</b></p>                        | <p>3. By 2004 reduce school truancies by 10% compared to 2002, sustain the new lower level, and improve overall attendance levels thereafter.</p>   |
| <p>4. Increase the percentage of pupils obtaining 5 or more GCSEs at Grades A* to G (or equivalent), including English and maths: by 2004, 92% of 16 year olds should reach this standard.</p>   | <p>Not rolled forward into new PSA, but will be carried forward to the SDA</p> | <p>4. Enhance the take-up of sporting opportunities by 5-16 year olds by increasing the percentage of school children who spend a minimum of two hours each week on high quality PE and school sport within and beyond the curriculum from 25% in 2002 to 75% by 2006. Joint Target with DCMS</p>   |
| <p>5. On pupil inclusion:</p> <p>reduce school truancies by a further 10% from the level achieved by 2002; and</p> <p>ensure that all pupils who are permanently excluded obtain an appropriate full-time education.</p>   | <p><b>Target 3</b></p>   | <p>5. Raise standards in schools and colleges so that:</p> <p>between 2002 and 2006 the proportion of those aged 16 who get qualifications equivalent to 5 GCSEs at grades A* to C rises by 2 percentage points each year on average and in all schools at least 20% of pupils achieve this standard by 2004 rising to 25% by 2006; and</p> <p>the proportion of 19 year olds who achieve this standard rises by 3 percentage points between 2002 and 2004, with a further increase of 3 percentage points by 2006.</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                        | SR2002 targets   |
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| <p>6. By 2004, increase by 3 percentage points the numbers of 19 year olds achieving a qualification equivalent to National Vocational Qualification level 2 compared to 2002.</p>   | <p>Merged (with SR2000 target 3) in <b>target 5</b></p> | <p>6. By 2004, at least 28% of young people to start a Modern Apprenticeship by age 22. A wider vocational target for 2010, that includes learning programmes in further education preparing young people for skilled employment or higher education will be announced in the 2002 Pre-Budget Report</p> |
| <p>7. In Higher Education, while maintaining standards:</p> <p>increase participation towards 50% of those aged 18-30 by the end of the decade;</p> <p>make significant, year on year progress towards fair access, as measured by the Funding Council benchmark; and</p> <p>bear down on rates of non-completion.</p> | <p><b>Target 8</b></p>                                  | <p>7. Challenging targets will be set for minimum performance and value for money in FE colleges and other providers by the Government and the LSCs.</p>   |
| <p>8. Reduce the number of adults who have literacy or numeracy problems by 750,000 by 2004.</p>   | <p><b>Target 9</b></p>                                  | <p>8. By 2010, increase participation in Higher Education towards 50% of those aged 18 to 30. Also, make significant progress year on year towards fair access, and bear down on rates of non-completion.</p>  |
| <p>9. Complete benchmarking work for schools by December 2002 so that schools will then be able meaningfully to compare costs with one another and thus improve value for money year on year.</p>  | <p>Superseded by <b>target 7</b></p>                    | <p>9. Improve the basic skill levels of 1.5 million adults between the launch of Skills for Life in 2001 and 2007, with a milestone of 750,000 by 2004.</p>  |
|  | <p><b>New targets:</b> 4, 6 and 10</p>                  | <p>10. Reduce by at least 40% the number of adults in the UK workforce who lack NVQ 2 or equivalent qualifications by 2010. Working towards this, one million adults already in the workforce to achieve level 2 between 2003 and 2006.</p>  |

| Targets as at SR 2000  | Reconciliation to SR2002 targets  | SR2002 targets   |
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| <b>Department of Health.</b>   |   |  |
| <p>1. Reduce substantially the mortality rates from major killers by 2010: from heart disease by at least 40% in people under 75; from cancer by at least 20% in people under 75; and from suicide and undetermined injury by at least 20%. Key to the delivery of this target will be implementing the National Service Frameworks for Coronary Heart Disease and Mental Health and the National Cancer Plan.</p> | <p><b>Target 6</b>, but suicide and undetermined injury moved to a new mental health <b>target 7</b>.</p> | <p>1. Reduce the maximum wait for an outpatient appointment to 3 months and the maximum wait for inpatient treatment to 6 months by the end of 2005, and achieve progressive further cuts with the aim of reducing the maximum inpatient and day case waiting time to 3 months by 2008</p> |
| <p>2. Narrow the health gap between socio-economic groups and between the most deprived areas and the rest of the country, in childhood and throughout life.</p>   | <p><b>Target 11</b></p>   | <p>2. Reduce to four hours the maximum wait in A&amp;E from arrival to admission, transfer or discharge, by the end of 2004; and reduce the proportion waiting over one hour.</p>  |
| <p>3. Treat patients at a time that suits them in accordance with their medical need: two thirds of all outpatient appointments and inpatient planned admissions will be pre-booked by 2003-04, on the way to 100% pre-booking by 2005.</p>  | <p><b>Target 4</b></p>  | <p>3. Guarantee access to a primary care professional within 24 hours and to a primary care doctor within 48 hours from 2004.</p>  |
| <p>4. Reduce the maximum wait for outpatient appointment to three months, and the maximum wait for inpatient treatment to six months by the end of 2005.</p>   | <p><b>Target 1</b></p>  | <p>4. Ensure that by the end of 2005 every hospital appointment will be booked for the convenience of the patient, making it easier for patients and their GPs to choose the hospital and consultant that best meets their needs.</p>  |
| <p>5. Secure year on year improvements in patient satisfaction, including with standards of cleanliness and food, as measured by independently audited local surveys.</p>  | <p><b>Target 5</b></p>  | <p>5. Enhance accountability to patients and the public and secure sustained national improvements in patient experience as measured by independently validated national surveys.</p>  |

| Targets as at SR 2000  | Reconciliation to SR2002 targets     | SR2002 targets   |
|--|--------------------------------------|--|
| <p>6. Provide high quality pre-admission and rehabilitation care to older people to help them live as independently as possible, by reducing preventable hospitalisation and ensuring year on year reductions in delays to moving people over 75 on from hospital. At least 130,000 people are expected to benefit from this care. Progress will be monitored in the Performance Assessment Framework.</p> | <p>Superseded by <b>target 8</b></p> | <p>6. Reduce substantially the mortality rates from the major killer diseases by 2010: from heart disease by at least 40 % in people under 75; from cancer by at least 20% in people under 75.</p>   |
| <p>7. Improve the life chances of children in care by:</p>   | <p><b>Target 9.</b></p>              | <p>7. Improve life outcomes of adults and children with mental health problems through year on year improvements in access to crisis and CAMHS services, and reduce the mortality rate from suicide and undetermined injury by at least 20% by 2010.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets               | SR2002 targets   |
|---|--|--|
| <p>improving the level of education, training and employment outcomes for care leavers aged 19, so that levels for this group are at least 75% of those achieved by all young people in the same area by March 2006;</p> <p>improving the educational attainment of children and young people in care by increasing from 6% in 1998 to 15% in 2004 the proportion of children leaving care aged 16 and over with at least five GCSEs at grade A* to C;</p> <p>giving them the care and guidance needed to narrow the gap by 2004 between the proportions of children in care and their peers who are cautioned or convicted; and</p> <p>maximising the contribution adoption can make to providing permanent families for children. A specific target will be set in the light of the Prime Minister's review of adoption services.</p> <p>8. Increase participation of problem drug users in drug treatment programmes by 55% by 2004 (by 66% by 2005 and by 100% by 2008).</p> <p>9. Guaranteed access to a primary care professional within 24 hours, and primary care doctor within 48 hours by 2004.</p> | <p><b>Target 10</b></p> <p><b>Target 3</b></p> | <p>8. Improve the quality of life and independence of older people so that they can live at home wherever possible, by increasing by March 2006 the number of those supported intensively to live at home to 30 % of the total being supported by social services at home or in residential care.</p> <p>9. Improve life chances for children, including by:</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                                       | SR2002 targets   |
|---|--|--|
| <p>10. The cost of care commissioned from Trusts which perform well against indicators of fair access, quality and responsiveness, will become the benchmark for the NHS. All will be expected to reach the level of the best over the next five years, with agreed milestones for 2003-04.</p> | <p>Superseded by <b>target 12</b>.</p> <p><b>New targets: 2, 7</b></p> | <p>improving the level of education, training and employment outcomes for care leavers aged 19, so that levels for this group are at least 75% of those achieved by all young people in the same area, and at least 15% of children in care attain five good GCSEs by 2004. (The Government will review this target in the light of a Social Exclusion Unit study on improving the educational attainment of children in care.);</p> <p>narrowing the gap between the proportions of children in care and their peers who are cautioned or convicted; and</p> <p>reducing the under-18 conception rate by 50% by 2010.</p> <p>10. Increase the participation of problem drug users in drug treatment programmes by 55% by 2004 and by 100% by 2008, and increase year on year the proportion of users successfully sustaining or completing treatment programmes.</p> <p>11. By 2010 reduce inequalities in health outcomes by 10% as measured by infant mortality and life expectancy at birth.</p> <p>12. Value for money in the NHS and personal social services will improve by at least 2% per annum, with annual improvements of 1% in both cost efficiency and service effectiveness.</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                 | SR2002 targets   |
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| <b>Department for Transport</b>  |  |  |
| <p>1. Reduce congestion on the inter-urban trunk road network and in large urban areas in England below current levels by 2010, by promoting integrated transport solutions and investing in public transport and the road network.</p>          | <b>Target 1</b>                                  | <p>1. Reduce congestion on the inter-urban trunk road network and in large urban areas in England below 2000 levels by 2010.</p>   |
| <p>2. Increase rail use in Great Britain (measured by passenger kilometres) from levels in 2000 by 50% by 2010, with investment in infrastructure and capacity, while at the same time securing improvements in punctuality and reliability.</p> | <b>Target 2</b>                                  | <p>2. Secure improvements in rail punctuality and reliability with a 50% increase in rail use in Great Britain from 2000 levels by 2010.</p>   |
| <p>3. Increase bus use in England (measured by the number of passenger journeys) from levels in 2000 by 10% by 2010, while at the same time securing improvements in punctuality and reliability.</p>  | Merged (with SR2000 target 4) in <b>target 3</b> | <p>3. Secure improvements to the accessibility, punctuality and reliability of local public transport (bus and light rail), with an increase in use of more than 12% by 2010 compared with 2000 levels.</p>  |
| <p>4. Double light rail use in England (measured by the number of passenger journeys) by 2010 from levels in 2000.</p>   | Merged (with SR2000 target 3) in <b>target 3</b> | <p>4. Cut journey times on London Underground services by increasing capacity and reducing delays. (Specific targets will be agreed with the Mayor after the Public Private Partnership has been established.)</p>   |
| <p>5. Cut journey times on London Underground services by increasing capacity and reducing delays. Specific targets will be agreed with the Mayor after the Public Private Partnership has been established.</p>                                 | <b>Target 4.</b>                                 | <p>5. Reduce the number of people killed or seriously injured in Great Britain in road accidents by 40%, and the number of children killed or seriously injured by 50%, by 2010 compared with the average for 1994-98, tackling the significantly higher incidence in disadvantaged communities.</p> |
| <p>6. Reduce the number of people killed or seriously injured in Great Britain road accidents by 40%, and the number of children killed or seriously injured by 50%, by 2010 compared with the average for 1994-98.</p>                          | <b>Target 5</b>                                  | <p>6. Improve air quality by meeting our National Air Quality strategy objectives for carbon monoxide, lead, nitrogen dioxide, particles, sulphur dioxide, benzene and 1-3 butadiene. Joint Target with DEFRA.</p>   |

| Targets as at SR 2000 | Reconciliation to SR2002 targets | SR2002 targets  |
|-----------------------|----------------------------------|---|
|                       | <b>New targets:</b> 6 and 7      | 7. Achieve annual 2.5% efficiency improvements across the Department. |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets   |
|---|---|--|
| <b>Office of the Deputy Prime Minister</b>  |   |  |
| <p>1. 60% of new housing should by 2008 be provided on previously developed land and through conversion of existing buildings. Brownfield land will be reclaimed at a rate of over 1,100 hectares per annum by 2004 (reclaiming 5% of current brownfield land by 2004 and 17% by 2010).</p> <p>2. Ensure that all social housing meets set standards of decency by 2010, by reducing the number of households living in social housing that does not meet these standards by a third between 2001 and 2004, with most of the improvements taking place in the most deprived local authority areas as part of a comprehensive regeneration strategy</p> <p>3. Reduce by April 2002 the number of people sleeping rough by two-thirds compared to June 1998, and keep the number at or below this level thereafter.</p> <p>4. Ensure continuous improvement in the economy, efficiency and effectiveness of local services through:</p> <ul style="list-style-type: none"> <li>overall annual improvements in cost effectiveness of 2% or more; and</li> <li>ensuring that local government achieves 100% capability in electronic service delivery by 2005.</li> </ul> | <p>Not rolled forward into new PSA, but will move to the SDA in support of <b>target 5.</b></p> <p><b>Target 7</b></p> <p>Not rolled forward into new PSA. Has been met.</p> <p><b>Target 4</b></p> | <p>1. Promote better policy integration nationally, regionally and locally; in particular to work with departments to help them meet their PSA floor targets for neighbourhood renewal and social inclusion.</p> <p>2. Make sustainable improvements in the economic performance of all English regions and over the long term reduce the persistent gap in growth rates between the regions, defining measures to improve performance and reporting progress against these measures by 2006. Joint target with HM Treasury and DTI.</p> <p>3. Provide the opportunity by the end of this Parliament for a referendum on regional government in regions where there is a demand for it.</p> <p>4. Improve delivery and value for money of local services.</p> <p>introducing comprehensive performance assessments and action plans, and securing a progressive improvement in authorities' scores;</p> <p>overall annual improvements in cost effectiveness of 2% or more; and</p> <p>assisting local government to achieve 100% capability in electronic delivery of priority services by 2005, in ways that customers will use.</p> |

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|--|---|---|
| <p>5. Ensure that by December 2002 each council has adopted and put into operation a new constitution which is transparent, accountable and efficient.</p>   | <p>Not rolled forward into new PSA. Should be met by December 2002.</p> | <p>5. Achieve a better balance between housing availability and the demand for housing in all English regions while protecting valuable countryside around our towns, cities and in the greenbelt - and the sustainability of existing towns and cities - through specific measures to be set out in the Service Delivery Agreement.</p>                |
| <p>6. Improve the economic performance of all regions, measured by the trend in growth of each region's GDP per capita.</p>  | <p><b>Target 2</b></p>  | <p>6. All local planning authorities to complete local development frameworks by 2006 and to perform at or above best value targets for development control by 2006 with interim milestones to be agreed in the Service Delivery Agreement. The Department to deal with called in cases and recovered appeals in accordance with statutory targets.</p> |
| <p>7. Reduce the incidence of accidental fire-related deaths in the home by 20% averaged over the five year period to March 2004 compared with the average recorded in the five year period to March 1999.</p> | <p>Not rolled forward into new PSA, but will continue in SDA</p>        | <p>7. By 2010, bring all social housing into decent condition with most of this improvement taking place in deprived areas, and increase the proportion of private housing in decent condition occupied by vulnerable groups.</p>   |
|  | <p><b>New targets: 1, 3, 5, 6</b></p>                                   |   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets  |
|---|---|---|
| <b>Home Office.</b>   |   |   |
| <p>1. Reduce the key recorded crime categories of:</p> <p>vehicle crime by 30% by 2004;</p> <p>domestic burglary by 25%, with no local authority area having a rate more than three times the national average, by 2005; and</p> <p>robbery in our principal cities by 14% by 2005.</p> <p>2. Ensure by 2004 that the levels of fear of crime in the key categories of violent crime, burglary and car crime, reported in the British Crime Survey (BCS), are lower than the levels reported in the 2001 BCS.</p> <p>3. Reduce the proportion of people under the age of 25 reporting use of Class A drugs by 25% by 2005 (and by 50% by 2008).</p> <p>4. Reduce by 2004 the economic cost of crime, as measured by an indicator to be developed by March 2001.</p> | <p>Merged (with SR2000 target 2) in <b>target 1</b></p> <p>Merged (with SR2000 target 1) in <b>target 1</b></p> <p>Merged (with SR2000 target 11) in <b>target 6</b></p> <p>Not rolled forward into new PSA. Will continue as a performance indicator under <b>target 1</b></p> | <p>1. Reduce crime and the fear of crime; improve performance overall, including by reducing the gap between the highest crime Crime and Disorder Reduction Partnership areas and the best comparable areas; and reduce:</p> <p>vehicle crime by 30% from 1998-99 to 2004;</p> <p>domestic burglary by 25% from 1998-99 to 2005;</p> <p>robbery in the ten Street Crime Initiative areas by 14% from 1999-2000 to 2005;</p> <p>and maintain that level.</p> <p>2. Improve the performance of all police forces, and significantly reduce the performance gap between the best and worst performing forces; and significantly increase the proportion of time spent on frontline duties.</p> <p>3. Improve the delivery of justice by increasing the number of crimes for which an offender is brought to justice to 1.2 million by 2005-06; with an improvement in all CJS areas, a greater increase in the worst performing areas and a reduction in the proportion of ineffective trials.</p> <p>4. Improve the level of public confidence in the Criminal Justice System, including increasing that of ethnic minority communities, and increasing year on year the satisfaction of victims and witnesses, whilst respecting the rights of defendants.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                   | SR2002 targets   |
|---|--|--|
| 5. Improve the level of public confidence in the CJS by 2004, including improving that of ethnic minority communities.  | Merged (with SR2000 target 7) in <b>target 4</b>   | 5. Protect the public and reduce reoffending by 5%:  |
| 6. Increase the number and proportion of recorded crimes for which an offender is brought to justice.   | <b>Target 3</b>                                    | <p>for young offenders;</p> <p>for both adults sentenced to imprisonment and adults sentenced to community sentences; and</p> <p>maintain the current low rate of prisoner escapes, including Category A escapes.</p>  |
| 7. Improve by 5 percentage points the satisfaction of victims and witnesses with their treatment by the CJS by 2002 and thereafter at least maintain that level of performance. | Merged (with SR2000 target 5) into <b>target 4</b> | <p>6. Reduce the harm caused by drugs by:</p> <p>reducing the use of Class A drugs and the frequent use of any illicit drug among all young people under the age of 25, especially by the most vulnerable young people; and</p> <p>reducing drug related crime, including as measured by the proportion of offenders testing positive at arrest.</p> |
|   |  | 7. Focus the asylum system on those genuinely fleeing persecution by taking speedy, high quality decisions and reducing significantly unfounded asylum claims, including by:   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets  |
|---|--|---|
| <p>8. Reduce by 2004 the time from arrest to sentence or other disposal by:</p> | <p>Not rolled forward into new PSA. The persistent young offenders sub-target has already been met. The Government announced a new focus on catching and convicting persistent offenders, and will continue to need to process defendants quickly, so timeliness will remain an important input.</p> | <p>fast turnaround of manifestly unfounded cases;</p> <p>ensuring by 2004 that 75% of substantive asylum applications are decided within 2 months; and that a proportion (to be determined) including final appeal, are decided within 6 months; and</p> <p>enforcing the immigration laws more effectively by removing a greater proportion of failed asylum-seekers.</p> <p>8. Increase voluntary and community sector activity, including increasing community participation, by 5% by 2006.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets   |
|---|---|--|
| <p>reducing the time from charge to disposal for all defendants, with a target to be specified by March 2001;</p> <p>Dealing with 80% of youth court cases within their time targets;</p> <p>halving from 142 to 71 days by 2002 the time taken from arrest to sentence for persistent young offenders and maintaining that level thereafter.</p> |   |  |
| <p>9. Disrupt 10% more organised criminal enterprises by 2004.</p>  | <p>Not rolled forward into new PSA. Already met. Outcomes from disrupting organised crime will be reflected in other targets.</p> | <p>9. Bring about measurable improvements in race equality and community cohesion across a range of performance indicators, as part of the government's objectives on equality and social inclusion.</p>             |
| <p>10. Reduce the rate of reconvictions:</p> <p>of all offenders punished by imprisonment or by community supervision by 5% by 2004 compared to the predicted rate; and</p> <p>of all young offenders by 5% by 2004 compared to the predicted rate.</p>   | <p>Merged (with SR2000 target 12) into <b>target 5</b></p>  | <p>10. Increase value for money from the Criminal Justice System, and the rest of the Home Office, by 3%; and ensure annual efficiency gains by the police of at least 2%. Target contributing to <b>CJS PSA</b></p> |
| <p>11. Reduce the levels of repeat offending amongst problem drugs-misusing offenders by 25% by 2005 (and by 50% by 2008).</p>  | <p>Merged (with SR2000 target 3) in <b>target 6</b></p>   |  |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                  | SR2002 targets |
|--|---|----------------|
| 12. Maintain the current low rates of prisoner escapes including no category A escapes.  | Merged (with SR2000 target 10) in <b>target 5</b> |                |
| 13. Make substantial progress by 2004 towards one million more people being actively involved in their communities.  |   |                |
| 14. Promote race equality, particularly in the provision of public services, such as education, health, law and order, housing and local government, and measure progress by the annual publication of Race Equality in Public Services, a set of race equality performance indicators across the public sector; and, achieve representative workforces in the Home Office and its police, probation, and prison services. | <b>Target 9</b>                                   |                |
| 15. Ensure by 2004, 75% of substantive asylum applications are decided within 2 months.  | Merged (with SR2000 target 16) in <b>target 7</b> |                |
| 16. Enforce the immigration laws more effectively by removing a greater proportion of failed asylum seekers.   | Merged (with SR2000 target 15) in <b>target 7</b> |                |
| 17. Ensure annual efficiency gains by police forces are worth in total at least 2% of overall police spending in that year.  | Covered by <b>target 10</b>                       |                |
|  | <b>New targets: 2</b>                             |                |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets  |
|---|--|---|
| <b>Lord Chancellor's Department.</b>  |  |   |
| <p>1. Secure a minimum 5 percentage point improvement in the level of satisfaction of users of the justice system by 2004, including that of victims and witnesses with their treatment in the CJS.</p> | <p>Merged (with SR2000 target 3) in <b>target 2</b></p>  | <p>1. Improve the delivery of justice by increasing the number of crimes for which an offender is brought to justice to 1.2 million by 2005-06; with an improvement in all CJS areas, a greater increase in the worst performing areas and a reduction in the proportion of ineffective trials.</p> |
| <p>2. Reduce by 2004 the time from arrest to sentence or other disposal by:</p>   | <p>Not rolled forward into new PSA. The persistent young offenders sub-target has already been met. The Government announced a new focus on catching and convicting persistent offenders, and will continue to need to process defendants quickly, so timeliness will remain an important input.</p> | <p>2. Improve the level of public confidence in the Criminal Justice System, including increasing that of ethnic minority communities, and increasing year on year the satisfaction of victims and witnesses, whilst respecting the rights of defendants.</p>                                       |

| Targets as at SR 2000  | Reconciliation to SR2002 targets  | SR2002 targets   |
|--|---|--|
| <p>reducing the time from charge to disposal for all defendants, with a target to be specified by March 2001;</p> <p>Dealing with 80% of youth court cases within their time targets;</p> <p>halving from 142 to 71 days by 2002 the time taken from arrest to sentence for persistent young offenders and maintaining that level thereafter.</p> <p>3. Improve the level of public confidence in the CJS by 2004, including improving that of ethnic minority communities.</p> <p>4. Increase the number and proportion of recorded crimes for which an offender is brought to justice.</p> <p>5. Reduce the proportion of disputes which are resolved by resort to the courts.</p> | <p>Merged (with SR2000 target 1) in <b>target 2</b></p> <p><b>Target 1</b></p> <p><b>Target 3</b></p> | <p>3. Reduce the proportion of disputes which are resolved by resort to the courts.</p> <p>4. Increase year on year the level of satisfaction of users by taking speedy, high quality decisions and reducing unnecessary delay and cost, and by ensuring that outcomes are enforced effectively.</p> <p>5. Focus the asylum system on those genuinely fleeing persecution by taking speedy, high quality decisions and reducing significantly unfounded asylum claims, including by:</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets   |
|--|--|--|
| <p>6. Increase the number of people who receive suitable assistance in priority areas of law, involving fundamental rights or social exclusion, by 5% by 2004; and secure year on year increases of at least 5% in the number of international legal disputes resolved in the UK.</p> <p>7. Increase (a) the enforceability of civil judgements by achieving a 10% increase in the amount recovered per pound under executed warrants issued in the county courts in 2001-04, with (b) this target to be reviewed and new targets set for 2002-04 by December 2001.</p> <p>8. Increase continued contact between children and the non-resident parent after a family breakdown, where this is in the best interests of the child.</p> <p>9. Secure year on year improvements in value for money in the delivery of the Community Legal Service and the Criminal Defendant Service.</p> | <p><b>Target 6</b></p> <p>Superseded by <b>target 4</b>, under which it will be an input.</p> <p>Becomes part of Objective 3</p> <p>Superseded by new <b>target 7</b></p> <p><b>New targets: 5</b></p> | <p>fast turnaround of manifestly unfounded cases;</p> <p>ensuring by 2004 that 75% of substantive asylum applications are decided within 2 months; and that a proportion (to be determined) including final appeal, are decided within 6 months; and</p> <p>enforcing the immigration laws more effectively by removing a greater proportion of failed asylum-seekers.</p> <p>6. Increase year on year the number of people who receive suitable assistance in priority areas of law involving fundamental rights or social exclusion.</p> <p>7. Increase value for money from the Criminal Justice System by 3% per year, increasing efficiency by at least 2% a year, including the delivery of legal aid.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets   |
|---|---|--|
| <p data-bbox="145 280 577 312"><b>Crown Prosecution Service.</b></p> <p data-bbox="145 320 931 384">1. Reduce by 2004 the time from arrest to sentence or other disposal by:</p> <p data-bbox="192 874 925 943">reducing the time from charge to disposal for all defendants, with a target to be specified by March 2001;</p> <p data-bbox="192 986 904 1054">Dealing with 80% of youth court cases within their time targets;</p> <p data-bbox="192 1098 927 1198">halving from 142 to 71 days by 2002 the time taken from arrest to sentence for persistent young offenders and maintaining that level thereafter.</p> | <p data-bbox="943 320 1279 826">Not rolled forward into new PSA. The persistent young offenders sub-target has already been met. The Government announced a new focus on catching and convicting persistent offenders, and will continue to need to process defendants quickly, so timeliness will remain an important input.</p> | <p data-bbox="1279 320 2092 496">1. Improve the delivery of justice by increasing the number of crimes for which an offender is brought to justice, to 1.2 million by 2005-06; with an improvement in all CJS areas, a greater increase in the worst performing areas and a reduction in the proportion of ineffective trials.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets  |
|---|--|---|
| <p>2. Improve the standard by which the CJS meets the rights of defendants, by achieving by 2004, 100% of targets in a basket of measures as defined in the CJS Business Plan.</p>  | <p>Merged (with SR2000 targets 5 and 6) in <b>target 2</b></p>   | <p>2. Improve the level of public confidence in the Criminal Justice System, including increasing that of ethnic minority communities, and increasing year on year the satisfaction of victims and witnesses, whilst respecting the rights of defendants.</p> |
| <p>3. Increase the number and proportion of recorded crimes for which an offender is brought to justice.</p>  | <p><b>Target 1</b></p>   | <p>3. Increase value for money from the Criminal Justice System by 3% per year.</p>   |
| <p>4. Ensure by 2004 that the levels of fear of crime in the key categories of violent crime, burglary and car crime, reported in the British Crime Survey (BCS), are lower than the levels reported in the 2001 BCS.</p> | <p>Not included in CPS PSA, but is incorporated in the Home Office PSA (target 1) and the CJS PSA, so CPS will continue to share responsibility.</p> |   |
| <p>5. Improve by 5 percentage points the satisfaction level of victims and witnesses with their treatment by the CJS by 2002 and thereafter at least maintain that level of performance.</p>                              | <p>Merged (with SR2000 targets 2 and 6) in <b>target 2</b></p>   |   |
| <p>6. Improve the level of public confidence in the CJS by 2004, including improving that of ethnic minority communities.</p>   | <p>Merged (with SR2000 targets 2 and 5) in <b>target 2</b></p>   |   |
| <p>7. Improve performance through securing annual efficiency improvements of 3%.</p>  | <p>Superseded by <b>target 3</b></p>   |   |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                 | SR2002 targets  |
|--|--|---|
| <b>Ministry of Defence.</b>  |  |   |
| <p>1. To achieve [military objectives, by 2005 ensure that a minimum of 90% of rapidly available military units are at required states of readiness.</p>   | <b>Target 3</b>                                  | 1. Achieve the objectives established by Ministers for Operations and Military Tasks in which the United Kingdom's Armed Forces are involved, including those providing support to our civil communities.   |
| <p>2. Recruit, retain and motivate the personnel needed to meet the manning requirements of the Armed Forces, so that by March 2004, the Royal Navy and RAF achieve full manning, and the Army meets 97% of its manning requirement.</p>   | <b>Target 4</b>                                  | 2. Improve effectiveness of the UK contribution to conflict prevention and management as demonstrated by a reduction in the number of people whose lives are affected by violent conflict and a reduction in potential sources of future conflict, where the UK can make a significant contribution. Joint target with DfID and FCO |
| <p>3. Achieve the objectives established by Ministers for military operations that arise in which the United Kingdom's Armed Forces are involved.</p>  | <b>Target 1</b>                                  | 3. By 2006 ensure that a minimum of 90% of high readiness forces are at their required states of readiness with no critical weakness.   |
| <p>4. Working with NATO Allies, Implement the decisions of the NATO Washington Summit, including the new Strategic Concept and the Defence Capabilities Initiative, and help to adapt NATO to the new strategic environment.</p>   | Merged (with SR2000 target 5) in <b>target 5</b> | 4. Recruit, train, motivate and retain the personnel needed to meet the manning requirement of the Armed Forces, so that by the end of 2004, the Royal Navy and RAF achieve, and thereafter maintain, manning balance, and that by the end of 2005 the Army achieves, and thereafter maintains, manning balance.                    |
| <p>5. Work with partners so that the European Union (EU) can, by 2003, deploy forces of up to Corps level (50-60,000 personnel) within 60 days, capable of undertaking the full range of Petersberg tasks (from disaster relief to large scale peace-support operations) in and around Europe.</p> | Merged (with SR2000 target 4) in <b>target 5</b> | 5. Strengthen European security through an enlarged and modernised NATO, an effective EU military crisis management capacity and enhanced European defence capabilities.  |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets  |
|---|---|---|
| <p>6. Improved effectiveness of the UK contribution to conflict prevention and management as demonstrated by a reduction in the number people whose lives are affected by violent conflict and by a reduction in potential sources of future conflict, where the UK can make a significant contribution.</p> <p>7. Develop and deliver battle-winning equipment to time, cost and capability requirement requirement targets that will enable the Armed Forces to provide the military capability required of them now and in the future.</p> <p>8. Achieve value for money through delivering efficiency savings of 3% a year, benefits of the Smart Procurement Initiative of £750 million over the period 2001-02 to 2003-04, and continuing the drive for the optimum utilisation of the defence asset base, with disposals of over £600 million of assets by March 2004.</p> | <p><b>Target 2</b> (shared with DFID &amp; FCO)</p> <p><b>Target 6</b></p> <p>Superseded by <b>target 7</b></p> | <p>6. Develop and deliver to time and cost targets military capability for the future, including battle-winning technology, equipment and systems, matched to the changing strategic environment.</p> <p>7. Increase value for money by making improvements in the efficiency and effectiveness of the key processes for delivering military capability. Year-on-year output efficiency gains of 2.5% will be made each year from 2002-03 to 2005-06, including through a 20% output efficiency gain in the Defence Logistics Organisation.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                 | SR2002 targets  |
|---|--|---|
| <b>Foreign and Commonwealth Office.</b>   |  |   |
| <p>1. Where British interests are affected, secure timely, proportionate and effective international action to promote stability, including strengthened European security through a modernised NATO and a European Union (EU) military crisis management capacity operational by the end of 2002.</p>          | Superseded by <b>target 3.</b>                   | <p>1. Reduce the threat to the UK from international terrorism and the proliferation of weapons of mass destruction. Reduce international crime, drugs and people-trafficking affecting the UK, measured by Whitehall-wide targets. Contribute to the reduction of opium production in Afghanistan, with poppy cultivation reduced by 70% within 5 years and elimination within 10 years.</p> |
| <p>2. Improved effectiveness of the UK contribution to conflict prevention and management as demonstrated by a reduction in the number of people whose lives are affected by violent conflict and by a reduction in potential sources of future conflict, where the UK can make a significant contribution.</p> | <b>Target 4</b>                                  | <p>2. Reduce tension in South Asia, the Middle East, Balkans and elsewhere through action with our international partners, paying particular attention to regions at risk from nuclear confrontation.</p>   |
| <p>3. Deliver a measurable improvement in the business performance of Trade Partners UK customers.</p>  | Merged (with SR2000 target 4) in <b>target 5</b> | <p>3. Strengthen European security through an enlarged and modernised NATO, an effective EU crisis management capacity and enhanced European defence capabilities. Joint target with MOD</p>  |
| <p>4. Maintain the UK as the prime location in the EU for foreign direct investment.</p>  | Merged (with SR2000 target 4) in <b>target 5</b> | <p>4. Improve effectiveness of the UK contribution to conflict prevention and management as demonstrated by a reduction in the number of people whose lives are affected by violent conflict and a reduction in potential sources of future conflict, where the UK can make a significant impact. Joint target with MOD and DfID</p>  |
| <p>5. Tangible benefits for UK business and the launch of a new broad-based, liberalising Trade Round.</p>  | Superseded by <b>target 6</b>                    | <p>5. Deliver measurable improvement in the business performance of Trade Partners UK's customers; and maintain the UK as the prime location in the EU for foreign direct investment. Joint target with DTI</p>   |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                   | SR2002 targets   |
|--|--|--|
| <p>6. Improved quality of life around the world on issues of concern to Britain including the environment, human rights, good governance and crime reduction. For example, we will work to secure the establishment of an International Criminal Court, ratification of the UN Convention against Torture by 70% of UN member states, and reform of leading international organisation so that the UK's objectives are delivered more efficiently and effectively.</p> | Superseded by <b>target 7</b>                      | <p>6. Secure agreement by 2005 to a significant reduction in trade barriers leading to improved trading opportunities for the UK and developing countries. Joint target with DTI and DfID.</p>   |
| <p>7. Increased UK influence overseas so that the UK's views and interests are taken into account in international decision-making. Measures include a 25% increase in UK share of the international higher education student market by 2005, and an increase in the global audience of the BBC World Service to 153 million by 2002.</p>  | <b>Target 9</b>                                    | <p>7. Make globalisation work for sustainable development in the UK and internationally (and particularly in Africa) by promoting democracy and the rule of law, good economic and environmental governance, and security of long-term energy supply, measured by specific underlying targets.</p>                   |
| <p>8. A modern, reformed and enlarged EU, in which the UK plays a leading role and whose policies reflect UK political, social and economic priorities and win public support for Europe at home. For example by making the EU ready for enlargement, and reforming its institutions.</p>  | <b>Target 8</b>                                    | <p>8. A modern, reformed, and enlarged EU, as measured by progress towards UK policy priorities including economic liberalisation, CAP reform, justice and home affairs, an effective CFSP, and the 2004 IGC; and greater support for Europe in the UK.</p>  |
| <p>9. Improved delivery of effective and efficient consular services to British nationals abroad including issuing 95% of passports within five working days, and access in the UK to overseas travel advice 24 hours a day.</p>   | Merged (with SR2000 target 10) in <b>target 10</b> | <p>9. Effective advice on, support for, and delivery of Government objectives across the full range of the UK's international interests through a viable and responsive network of diplomatic Posts. Increased influence overseas and improved perceptions of UK and HMG policies, as measured by opinion polls.</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets  | SR2002 targets   |
|--|---|--|
| <p>10. Decisions made within 24 hours on 90% of straightforward non-residence applications and within ten working days on non-residence applications requiring an interview.</p> <p>11. A new partnership between the UK and the Overseas Territories (Ots) which yields improved standards of governance, human rights, the environment, sustainable development and security. (For example, implementation of the offer of British citizenship to British Dependent Territories' citizens, constitutional modernisation in all OTs and alignment of financial legislation in Caribbean OTs and Bermuda with specific international standards set out in the White Paper on the Overseas Territories.)</p> <p>12. Improved value for money in delivering our targets by implementing the Government's modernisation and civil service reform programmes. The FCO will achieve a 3% efficiency saving, including through installation of new IT which will generate an 11% (nominal) return on the investment.</p> | <p>Merged (with SR2000 target 9) in <b>target 10</b></p> <p><b>Target 11</b></p> <p>Superseded by <b>target 12</b></p> <p><b>New targets: 1 and 2</b></p> | <p>10. Effective and efficient consular and entry clearance services, as measured by specific underlying targets.</p> <p>11. Improvement in the governance, environment and security of the overseas territories, and more diversified economic development, as measured by implementation of the commitments in the 1999 White Paper.</p> <p>12. Improve value for money across the full range of FCO, BBC World Service and British Council activities by achieving year on year efficiency gains of 2.5%.</p> |

| Targets as at SR 2000                            | Reconciliation to SR2002 targets | SR2002 targets |
|--|----------------------------------|----------------|
| <b>Department for International Development.</b> |                                  |                |

**Note:** DfID's PSA has been reorganised to fit better with its management structure. So read across is difficult to describe succinctly, but all the key elements from SR2000 PSA remain.

1. An increased focus by DFID on poor countries, particularly those with effective governments pursuing high growth and pro-poor economic and social policies, as demonstrated by:

**Target 5**

1. Progress towards the MDGs in 16 key countries demonstrated by:

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets  |
|---|---|---|
| <p>an increase in the percentage of DFID's bilateral programmes going to poor countries, particularly those with favourable policy environments;</p> <p>an increase in the percentage of EC development assistance going to poor countries; and</p> <p>adoption and implementation of effective Poverty Reduction Strategies by 2004 in all countries accessing International Development Agency (IDA) high impact or adjustment lending.</p> |   | <p>a sustainable reduction in the proportion of people living in poverty from 48% across the entire region;</p> <p>an increase in primary school enrolment from 58% to 72% and an increase in the ratio of girls to boys enrolled in primary school from 89% to 96%;</p> <p>a reduction in under- 5 mortality rates for girls and boys from 158 per 1000 live births to 139 per 1000; and an increase in proportion of births assisted by skilled birth attendants from 49% to 67%; a reduction in the proportion of 15-24 year old pregnant women with HIV from 16%;</p> <p>improved effectiveness of the UK contribution to conflict prevention and management as demonstrated by a reduction in the number of people whose lives are affected by violent conflict and a reduction in potential sources of future conflict, where the UK can make a significant contribution. (Joint Target with FCO and MOD); and</p> <p>effective implementation of the G8 Action Plan for Africa in support of enhanced partnership at the regional and country level.</p> |
| <p>2. Promote the integration of developing countries into the global economy through coordinated UK and international action, including by:</p>  | <p>Covered by <b>target 4</b>, and elements of <b>targets 1 and 3</b></p> | <p>2. Progress towards the MDGs in 4 key countries demonstrated by:</p>   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets | SR2002 targets  |
|---|----------------------------------|---|
| <p>relief of unsustainable debt by 2004 for all heavily-indebted poor countries (HIPC) committed to poverty reduction, building on the internationally agreed target that three quarters of eligible HIPCs reach decision point by the end of 2000; and</p> <p>gaining international agreement on the integration of social, economic and environmental aspects of sustainable development into poverty reduction programmes.</p> | <p><b>Target 3.2</b></p>         | <p>a sustainable reduction in the proportion of people living in poverty from 15% to 10% in East Asia and the Pacific and 40% to 32% in South Asia;</p> <p>an increase in gross primary school enrolment from 95% to 100% and an increase in the ratio of girls to boys enrolled in primary school from 87% to 94%;</p> <p>a reduction in under 5 mortality rates for girls and boys from 92 per 1000 live births to 68 per 1000; and an increase in proportion of births assisted by skilled birth attendants from 39% to 57%; and</p> <p>prevalence rates of HIV infection in vulnerable groups being below 5%; and a tuberculosis case detection rate above 70% and cure treatment rate greater than 85% are achieved.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets         | SR2002 targets   |
|---|--|--|
| <p>3. Improved effectiveness of the UK contribution to conflict prevention and management as demonstrated by a reduction in the number people whose lives are affected by violent conflict and by a reduction in potential sources of future conflict, where the UK can make a significant contribution.</p>  | <p>Covered by <b>target 1</b></p>        | <p>3. Improved effectiveness of the international system as demonstrated by:</p> <p>a greater impact of EC external programmes on poverty reduction, including through working for agreement to increase the proportion of EC oda to low income countries from 38% to 70%; and</p> <p>ensuring that three-quarters of all eligible HIPC countries committed to poverty reduction receive irrevocable debt relief by 2006 and work with international partners to make progress towards the United Nations 2015 Millennium Development Goals. Joint target with HM Treasury</p> |
| <p>4. Improve education systems in the top ten recipients of DFID education support deomonstrated by:</p> <p>an average increase in primary school enrolment from a baseline established in 2000 of 75% to 81% on the basis of data available in 2004; and</p> <p>improvements in gender equality in education, particularly primary education.</p> | <p>Covered by <b>targets 1 and 2</b></p> | <p>4. Secure agreement by 2005 to a significant reduction in trade barriers leading to improved trading opportunities for the UK and developing countries Joint target with DTI and FCO.</p>   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets         | SR2002 targets   |
|---|--|--|
| <p>5. Improvements in child, maternal and reproductive health in the top ten recipients of DFID health care assistance demonstrated by:</p> <p>a decrease in the average under-5 mortality rate from 132 per 1,000 live births in 1997 to 103 on the basis of data available in 2004;</p> <p>an increase in the proportion of births assisted by skilled attendants from a baseline established in 2000 of 43% to 50% on the basis of data available in 2004; and</p> <p>improved access to reproductive health care.</p> | <p>Covered by <b>targets 1 and 2</b></p> | <p>5. Increase the proportion of DfID's bilateral programme going to low income countries from 78% to 90% and a sustained increase in the index of DfID's bilateral projects evaluated as successful</p> |
| <p>6. Improved value for money and effectiveness of projects in DFID's bilateral programme, as demonstrated by a year on year improvement in the index of their evaluated success.</p>  | <p>Superseded by <b>target 5</b></p>     |  |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                                     | SR2002 targets  |
|---|--|---|
| <b>Department for Trade and Industry.</b>   |  |   |
| <p>1. Improve UK competitiveness by narrowing the productivity gap with the US, France, Germany and Japan over the economic cycle.</p> <p>2. Help build enterprise society in which small firms of all kinds thrive and achieve their potential, with an increase in the number of people considering going into business, an improvement in the overall productivity of small firms, and more enterprise in disadvantage communities.</p> <p>3. Make and keep the UK the best place in the world to trade electronically, as measured by the cost of Internet access and the extent of business to business to consumer transactions carried out over e-commerce networks.</p> | <p><b>Target 1</b></p> <p><b>Target 6</b></p> <p><b>Target 8</b></p> | <p>1. Demonstrate progress by 2006 on the Government's long-term objective of raising the rate of UK productivity growth over the economic cycle, improving competitiveness and narrowing the productivity gap with the US, France and Germany. Joint target with HM Treasury</p> <p>2. Improve the relative international performance of the UK's science and engineering base, the exploitation of the science base, and the overall innovation performance of the UK economy.</p> <p>3. Place empowered consumers at the heart of an effective competition regime, bringing UK levels of competition, consumer empowerment and protection up to the level of the best by 2006, measuring the effectiveness of the regime by peer review and other evidence, to ensure a fair deal for consumers and business working in collaboration with the relevant regulatory agencies.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                        | SR2002 targets  |
|---|---|---|
| <p>4. Improve the economic performance of all regions measured by the trend in growth of each region's GDP per capita.</p>  | <p><b>Target 7</b></p>                                  | <p>4. Ensure the UK ranks in the top 3 most competitive energy markets in the EU and G7 in each year, whilst on course to maintain energy security, to achieve fuel poverty objectives; and (Joint target with DEFRA) improve the environment and the sustainable use of natural resources, including through the use of energy saving technologies, to help to reduce greenhouse gas emissions by 12.5% from 1990 levels and moving towards a 20% reduction in carbon dioxide emissions by 2010.</p> |
| <p>5. Improve the overall international ranking of the UK's science and engineering base, as measured by international measures of quality, cost-effectiveness and relevance.</p>   | <p>Merged (with SR2000 target 6) in <b>target 2</b></p> | <p>5. Secure agreement by 2005 to a significant reduction in trade barriers leading to improved trading opportunities for the UK and developing countries. Joint target with DfID and FCO.</p>  |
| <p>6. Increase the level of exploitation of technological knowledge derived from the science and engineering base, as demonstrated by a significant rise in the proportion of innovating businesses citing such sources.</p>                  | <p>Merged (with SR2000 target 5) in <b>target 2</b></p> | <p>6. Help to build an enterprise society in which small firms of all kinds thrive and achieve their potential, with (i) an increase in the number of people considering going into business, (ii) an improvement in the overall productivity of small firms, and (iii) more enterprise in disadvantaged communities.</p>   |
| <p>7. Have the most effective competition regime in the OECD, as measured by peer review, and achieve a fairer deal for consumers, as measured by the level of consumer knowledge and understanding of rights and sources of information.</p> | <p><b>Target 3</b></p>                                  | <p>7. Make sustainable improvements in the economic performance of all English regions and over the long term reduce the persistent gap in growth rates between the regions, defining measures to improve performance and reporting progress against these measures by 2006. Joint target with ODPM and HM Treasury</p>   |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                  | SR2002 targets   |
|--|---|--|
| 8. Ensure competitive gas and electricity prices in the lower half of the EU/G7 basket, while achieving security of supply and social and environmental objectives.  | Merged (with SR2000 target 9) in <b>target 4</b>  | 8. Make the UK the best place in the world for e-business, with an extensive and competitive broadband market, judged using international comparative measures of business uptake and use of information and communication techniques.             |
| 9. Improve the environment and the sustainable use of natural resources, including by reducing greenhouse gas emissions by 12.5% from 1990 levels and moving towards a 20% reduction in CO2 emissions by 2010. | Merged (with SR2000 target 9) in <b>target 4</b>  | 9. By 2006, working with all departments, bring about measurable improvements in gender equality across a range of indicators, as part of the Government's objectives on equality and social inclusion.  |
| 10. Deliver a measurable improvement in the business performance of Trade Partners UK customers.   | Merged (with SR2000 target 11) in <b>target 4</b> | 10. In the three years to 2006, taking account of the economic cycle, increase the employment rate and significantly reduce the difference between the overall employment rate and the employment rate of ethnic minorities. Joint target with DWP |
| 11. Maintain the UK as the prime location in the EU for foreign direct investment.   | Merged (with SR2000 target 10) in <b>target 4</b> | 11. Deliver a measurable improvement in the business performance of Trade Partners UK's customers; and maintain the UK as the prime location in the EU for foreign direct investment. Joint target with FCO  |
| 12. Achieve value for money improvements of 2.5% a year across the Department as measured by a set of indicators.  | <b>Target 12</b>                                  | 12. Achieve value for money improvements of 2.5% a year across the department as measured by a basket of indicators.   |
|  | <b>New targets: 5, 9 and 10</b>                   |  |

| Targets as at SR 2000   | Reconciliation to SR2002 targets | SR2002 targets   |
|---|----------------------------------|--|
| <b>Department for Environment, Food and Rural Affairs.</b>  |                                  |  |
| <p>1. Improve the air quality by meeting our National Air Quality Strategy targets for carbon monoxide, lead, nitrogen dioxide, particles, sulphur dioxide, benzene and 1-3 butadiene.</p>                            | <b>Target 8</b>                  | <p>1. Promote sustainable development across Government and the country as a whole as measured by achieving positive trends in the Government's headline indicators of sustainable development.</p>  |
| <p>2. Improve the environment and the sustainable use of natural resources, including by reducing greenhouse gas emissions by 12.5% from 1990 levels and moving towards a 20% reduction in CO2 emissions by 2010.</p> | <b>Target 2</b>                  | <p>2. Improve the environment and the sustainable use of natural resources, including through the use of energy saving technologies, to help reduce greenhouse gas emissions by 12.5% from 1990 levels and moving towards a 20% reduction in carbon dioxide emissions by 2010.</p> |
| <p>3. Enable 17% of household waste to be recycled or composted by 2004.</p>  | <b>Target 6</b>                  | <p>3. Care for our natural heritage, make the countryside attractive and enjoyable for all, and preserve biological diversity by:</p>  |
|   |                                  | <p>reversing the long-term decline in the number of farmland birds by 2020, as measured annually against underlying trends;</p>  |
|   |                                  | <p>bringing into favourable condition by 2010 95% of all nationally important wildlife sites; and</p>  |
|   |                                  | <p>opening up public access to mountain, moor, heath and down and registered common land by the end of 2005.</p>   |
| <p>4. Reduce fuel poverty among vulnerable households by improving the energy efficiency of 600,000 homes between 2001 and 2004.</p>  | <b>Target 7</b>                  | <p>4. Reduce the gap in productivity between the least well performing quartile of rural areas and the English median by 2006, and improve the accessibility of services for rural people.</p>   |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                                | SR2002 targets   |
|--|---|--|
| <p>5. Deliver the environmental and economic benefits envisaged in the England Rural Development Plan by 2004 including an increase in the area farmed organically and development of the rural economy under the new Rural Enterprise Scheme.</p>                           | <p>Superseded by <b>target 4</b></p>                            | <p>5. Deliver more customer-focused, competitive and sustainable food and farming as measured by the increase in agriculture's gross value added per person excluding support payments; and secure CAP reforms that reduce production-linked support, enabling enhanced EU funding for environmental conservation and rural development.</p> |
| <p>6. Bring into favourable condition by 2010 95% of all nationally important wildlife sites, compared to 60% of sites currently estimated to be in such condition.</p>  | <p>Merged (with SR2000 targets 7 and 14) in <b>target 3</b></p> | <p>6. Enable 25% of household waste to be recycled or composted by 2005-06.</p>  |
| <p>7. Care for our living heritage and preserve natural diversity by reversing the long term decline in the number of farmland birds by 2020, as measured annually against underlying trends.</p>  | <p>Merged (with SR2000 targets 6 and 14) in <b>target 3</b></p> | <p>7. Reduce fuel poverty among vulnerable households by improving the energy efficiency of 600,000 homes between 2001 and 2004.</p>   |
| <p>8. Secure agreement by March 2004 to reforms which reduce the cost of the CAP to consumers and taxpayers.</p>   | <p>Merged (with SR2000 target 9) in <b>target 5</b></p>         | <p>8. Improve air quality by meeting our National Air Quality Strategy objectives for carbon monoxide, lead, nitrogen dioxide, particles, sulphur dioxide, benzene and 1-3 butadiene. Joint target with DfT</p>  |
| <p>9. Achieve the agriculture strategy, the modernisation of agriculture, and an increase in the competitiveness and consumer focus of the food chain as measured by the real food price index and sustainable competitiveness indicators to be developed by March 2001.</p> | <p>Merged (with SR2000 target 8) in <b>target 5</b></p>         | <p>9. Protect public health and ensure high standards of animal welfare by reducing:</p> <p>the annual incidence of Bovine Spongiform Encephalopathy (BSE) to less than 30 cases by 2006; and</p> <p>the time taken to clear up cases of poor welfare in farmed animals by 5% by March 2004.</p>   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets  |
|---|---|---|
| <p>10. Achieve a reduction of 10% in the unit cost of administering CAP payments by March 2004, and 95% electronic service delivery capability for such payments by March 2004.</p>   | <p><b>Target 10</b></p>   | <p>10. Achieve a reduction of 10% of the unit cost of administering CAP payments by 2004-05 and an increase to 95% electronic service delivery capability for such payments by 31 March 2005.</p> |
| <p>11. Reduce the annual incidence of Bovine Spongiform Encephalopathy (BSE) to less than 650 cases by 2001 and by 2004 to be on track for few than 30 cases by 2006, a 99% reduction compared with 1997 when there were 4,312 cases.</p> | <p>Merged (with SR2000 target 12) in <b>target 9</b></p>  |   |
| <p>12. Reduce the time taken to clear up cases of poor welfare in farmed animals by 5% by March 2004.</p>   | <p>Merged (with SR2000 target 11) in <b>target 9</b></p>  |   |
| <p>13. Reduce UK fishing effort in those sectors of the fleet with most overcapacity to 20% below the 1997 level by end-2001. A further target reduction for 2004 will be set following EU negotiations in 2001.</p>                      | <p>Not rolled forward as a PSA target. First part of target met. The scope for a further target on the reduction of fishing effort is being considered (possibly as an SDA target). This will be contingent upon the outcome of current EU negotiations on the reform of the Common Fisheries Policy.</p> |   |
| <p>14. Open up public access to mountain, moor, heath and down and registered common land by the end of 2005.</p>   | <p>Merged (with SR2000 targets 6 and 7) in <b>target 3</b><br/><b>New targets: 1</b></p>  |   |

| Targets as at SR 2000  | Reconciliation to SR2002 targets  | SR2002 targets  |
|--|---|---|
| <b>Department for Culture, Media and Sport.</b>  |   |   |
| 1. Ensure that all public libraries have Internet access by the end of 2002.   | Not rolled forward into new PSA. Should be met by end 2002.   | 1. Enhance the take-up of sporting opportunities by 5-16 year olds by increasing the percentage of schoolchildren who spend a minimum of two hours each week on high quality PE and school sport within and beyond the curriculum from 25% in 2002 to 75% by 2006. Joint target with DfES |
| 2. Introduce at least 12 Creative Partnerships by March 2004, targeted on deprived areas, ensuring that every school child in the Partnership area has access to an innovative programme of cultural and creative opportunities. | Not rolled forward into new PSA. Should be met by end 2002, and become an input for cultural participation. | 2. Increase significantly the take-up of cultural and sporting opportunities by new users aged 20 and above from priority groups.   |
| 3. Raise significantly, year on year, the average time spent on sport and physical activity by those aged 6 to 16.   | Superseded by <b>target 1</b>   | 3. Improve the productivity of the tourism, creative and leisure industries.  |
| 4. Increase the numbers of children attending museums and galleries by a third by 2004.  | Partly met. Will continue to be monitored in the SDA  | 4. Improve significantly the value for money of the Department's sponsored bodies measured by a matrix of NDPB indicators.  |
| 5. Increase by 500,000 by 2004 the numbers of people experiencing the arts.  | Superseded by <b>target 2</b>   |   |
| 6. Conduct a value for money study of bodies sponsored by the Department by April 2002, and significantly improve the average performance by April 2004  | Superseded by <b>target 4</b> .   |   |
|  | <b>New targets: 3</b>   |   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets   |
|---|--|--|
| <b>Department for Work and Pensions.</b>  |  |  |
| <p>1. Make substantial progress towards eradicating child poverty by reducing the number of children in poverty by at least a quarter by 2004.</p> <p>2. Introduce the reformed Child Support scheme for new cases by April 2002 so that, by April 2003 for such cases:</p> <p style="padding-left: 40px;">the accuracy rate for assessments and reviews is not less than 90%;</p> <p style="padding-left: 40px;">payment arrangements will have been established on average within six weeks; and</p> <p style="padding-left: 40px;">the level of compliance will be at least 75%.</p> <p>3. Increase employment over the economic cycle.</p> <p>4. Reduce the number of children in workless households with no one in work over the three years to 2004.</p> | <p><b>Target 1</b></p> <p>Superseded by <b>target 2</b></p> <p>Merged (with SR2000 target 6) in <b>target 3</b></p> <p><b>Target 5</b></p> | <p>1. Reduce the number of children in low-income households by at least a quarter by 2004, as a contribution towards the broader target of halving child poverty by 2010 and eradicating it by 2020. Joint target with HM Treasury.</p> <p>2. Double the proportion of Parents with Care on Income Support and income-based Jobseekers' Allowance who receive maintenance for their children to 60% by March 2006.</p> <p>3. Demonstrate progress by Spring 2006 on increasing the employment rate and reducing the unemployment rate over the economic cycle. Joint target with HM Treasury.</p> <p>4. Over the three years to Spring 2006, increase the employment rates of disadvantaged areas and groups, taking account of the economic cycle - lone parents, ethnic minorities, people aged 50 and over, those with the lowest qualifications, and the 30 local authority districts with the poorest initial labour market position, and significantly reduce the difference between their employment rates and the overall rate.</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets  |
|--|--|---|
| <p>5. Over the three years to 2004 increase the employment rates of disadvantaged areas and groups, taking account of the economic cycle - people with disabilities, lone parents, ethnic minorities and the over 50s, the 30 local authority districts with the poorest initial labour market position - and reduce the difference between their employment rates and the overall rate.</p> | <p><b>Target 4.</b> People with disabilities covered in <b>target 7.</b></p>   | <p>5. Reduce the proportion of children in households with no one in work over the 3 years from Spring 2003 to Spring 2006 by 61/2%.</p>  |
| <p>6. A continued reduction in the number of unemployed people over the age of 18 over the three years to 2004, taking account of the economic cycle.</p>  | <p>Merged (with SR2000 target 3) in <b>target 3.</b></p>   | <p>6. By 2006, be paying Pension Credit to at least 3 million pensioner households.</p>   |
| <p>7. Reform second tier pension provision, working with pension providers and employers, so that by 2004:</p>   | <p>Not rolled forward in new PSA. A Green Paper will examine options for promoting saving for retirement and employment among older people. A target will be considered and set in due course.</p> | <p>7. In the three years to 2006, increase the employment rate of people with disabilities, taking account of the economic cycle, and significantly reduce the difference between their employment rate and the overall rate. Work to improve the rights of disabled people and to remove barriers to their participation in society.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets   |
|---|--|--|
| <p>stakeholder pensions have given more people access to good value funded second pensions;</p> <p>two million carers and two million disabled people with broken work records have, for the first time, started to build up a second pension; and</p> <p>14 million low and moderate earners have started to build up a better second pension than would be possible under SERPS.</p> <p>8. Introduce an improved, integrated modern service for delivering benefits and information to pensioners. This service will by 2004:</p> | <p>Target will expire in 2004. Merged (with SR2000 target 10) in <b>target 9 which</b> covers the Pension Service and will cover accuracy, unit costs and customer service</p> | <p>8. Make significant progress towards modernising welfare delivery so that by 2005, 85% of customers have their benefit paid into their bank accounts.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets | SR2002 targets |
|---|----------------------------------|----------------|
| <p>reduce the average cost of processing retirement pension claims and maintaining the caseload by 20%;</p> <p>reduce the average cost of processing Minimum Income Guarantee (MIG) claims and maintain the caseload by 15%;</p> <p>ensure that 90% of MIG claims are processed within 13 days once evidence requirements are met; and</p> <p>reduce by 20% the amount of MIG that is incorrectly paid.</p> |                                  |                |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets  |
|---|---|---|
| <p>9. Make significant progress towards modernising welfare delivery so that:</p> <p>by 2004, 85% of customers have their benefits paid into their bank accounts;</p> <p>by 2004, 60% of the computer systems which support the delivery of pensions and income support have been replaced;</p> <p>by 2004, to have made available an electronic claims facility, for Income Support, Jobseeker's Allowance and Incapacity Benefit; and</p> <p>from 2001, to commence the rollout of new IT equipment to all staff dealing with customers so as to improve the services provided.</p> | <p>Superseded by <b>target 8</b>.</p>                                   | <p>9. Improve delivery of DWP services by setting published annual targets for each major business addressing accuracy, unit costs and customer service, becoming progressively more demanding over the three year period.</p>    |
| <p>10. Reduce by 50% losses from fraud and error in Income Support and Jobseeker's Allowance by 2006, with a 25% reduction by 2004.</p>   | <p><b>Target 10</b></p>   | <p>10. Reduce losses from fraud and error for people of working age - in Income Support and Jobseeker's Allowance, with a 33% reduction by March 2004 and 50% by 2006 - and in Housing Benefit, with a 25% reduction by 2006.</p> |
| <p>11. Increase the efficiency of social security administration.</p>   | <p>Superseded and merged (with SR2000 target 8) in <b>target 9</b>.</p> |   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                                       | SR2002 targets |
|---|--|----------------|
| <p>12. Reduce the number of working days lost from work-related injury and ill-health by 15% per 100,000 workers, the incidence rate of fatal and major injury accidents by 5% per 100,000 workers and work-related ill health by 10% per 100,000 workers by 2004, compared to the average for 1995-1998.</p> | <p>Not rolled forward in the new PSA, but will continue in the SDA</p> |                |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets   |
|---|--|--|
| <b>Northern Ireland Office.</b>   |  |  |
| <p>1. A progressive narrowing of the gap in confidence in policing and policing arrangements between the two main communities in Northern Ireland, measured annually, while maintaining the high overall level of public service.</p> <p>2. A progressive increase in the Catholic representation in the police service towards a target of 30% Catholic representation by 2011 as proposed by Patten, with an interim target of 13.5% by March 2004.</p> <p>3. Increase overall confidence in the criminal justice system in Northern Ireland throughout all parts of the community, to be measured annually and separately for both main parts of the community by public survey.</p> | <p>Superseded by <b>target 1</b></p> <p><b>Target 2</b></p> <p>Merged (with SR2000 targets 5 and 7) in <b>target 3</b></p> | <p>1. Increase confidence in the police throughout all parts of the community in Northern Ireland, based on a suite of measures of public views on contact with the police and the fairness and effectiveness of policing and policing arrangements. Results will be published annually.</p> <p>2. A progressive increase in the Catholic representation in the police service towards a target of 30% Catholic representation by 2011 as proposed by Patten with an interim target of 13.5% by March 2004, and a challenging new target for March 2006 to be published in autumn 2002.</p> <p>3. Increase confidence in the criminal justice system throughout all parts of the community in Northern Ireland, based on a suite of measures of public views on the fairness, effectiveness and accessibility of the criminal justice system. Results will be published annually. In support of this target, the Northern Ireland Office, working in conjunction with other agencies, will, by April 2007 reduce:</p> <p style="padding-left: 40px;">domestic burglary by 15%;</p> <p style="padding-left: 40px;">vehicle theft by 10%; and</p> <p style="padding-left: 40px;">theft from vehicles by 10%.</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets   | SR2002 targets   |
|---|--|--|
| <p>4. Progress towards a normal peaceful society, increased respect for law and order and an improvement in public order with significant reductions between 2001 and 2004 in the number of major security incidents, breaches of public order, occasions of serious violence against the person and instances of major criminal damage, to be measured over three year rolling periods.</p> <p>5. Reductions in the rates of particular types of crime, and in the rate of increase of overall crime. Relevant areas of crime and quantified targets covering them will be set out in a strategy for tackling crime to be published by March 2001.</p> <p>6. Continued protection for the community by ensuring that no high risk prisoner escapes and that the number of prison escapes does not exceed 3 per 1,000 prisoners.</p> <p>7. Reductions in the rate of reoffending in the longer term to be achieved through a strategy based on a robust measurement system and quantified targets, to be developed by March 2002.</p> | <p>Not rolled forward in new PSA, given the difficulty for the department to foresee and influence the number of such major and serious incidents</p> <p>Superseded and merged (with SR2000 targets 3 and 7) in <b>target 3</b></p> <p>Not rolled forward in new PSA. Target is already publicly spelt out in the NI Prison Service plan.</p> <p>Merged (with SR2000 targets 3 and 5) in <b>target 3</b></p> | <p>An interim target for April 2005 to be published in autumn 2002. In addition, the Northern Ireland Office, working in conjunction with other agencies, will reduce the rate of re-conviction, to be measured annually by a system and against baselines and challenging targets to be published by December 2002.</p> <p>4. Ensure that the annual cost per prisoner place in Northern Ireland does not exceed annual limits for each of the three financial years of the 2002 Spending Review period, namely, 2003-04, 2004-05, and 2005-06. The annual limits will be published in autumn 2002.</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets |
|--|--|----------------|
| <p>8. Secure ongoing efficiency savings of 3% in core departmental administration costs for each year of the planning period whilst maintaining levels and quality of service.</p> | <p>Not rolled forward in new PSA. Departmental efficiency targets will be set out in the SDA</p> |                |
| <p>9. Reduce the difference in cost per prisoner place between Northern Ireland and England and Wales by 17% by March 2004.</p>  | <p>Superseded by <b>target 4</b></p>   |                |

| Targets as at SR 2000   | Reconciliation to SR2002 targets  | SR2002 targets  |
|---|---|---|
| <b>Her Majesty's Treasury.</b>  |   |   |
| <p>1. By 2004, to raise the trend rate of growth from the current estimate of 2.5%.</p> <p>2. RPIX inflation to be kept at 2.5% as specified in the Bank of England's remit.</p> <p>3. Over the economic cycle, maintain:</p> <p style="padding-left: 40px;">public sector net debt below 40% of GDP; and</p> <p style="padding-left: 40px;">the current budget in balance or surplus.</p> <p>4. Achieve an improvement in value for money in public services year by year.</p> | <p><b>Target 1</b></p> <p><b>Target 2</b></p> <p><b>Target 3</b></p> <p>Superseded by <b>target 9</b></p> | <p>1. Demonstrate progress by 2004 on the Government's long-term objective of raising the trend rate of growth over the economic cycle from the current estimate of 2.5% and make further progress towards increasing trend growth up to 2006.</p> <p>2. Inflation to be kept at the target as specified in the remit sent by the Chancellor of the Exchequer to the Bank of England's Monetary Policy Committee (currently 2.5% RPIX).</p> <p>3. Over this economic cycle, maintain: public sector net debt below 40% of GDP; and the current budget in balance or surplus.</p> <p>4. Promote increased global prosperity and social justice by:</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets  |
|--|--|---|
| <p>5. Improve UK competitiveness by narrowing the productivity gap with the US, France, Germany and Japan over the economic cycle.</p> <p>6. Increase employment over the economic cycle.</p> <p>7. Make substantial progress towards eradicating child poverty by reducing the number of children in poverty by at least a quarter by 2004.</p> | <p><b>Target 5</b></p> <p>Superseded by <b>target 7</b></p> <p><b>Target 8</b></p> | <p>working to increase the number of countries successfully participating in the global economy on the basis of a system of internationally agreed and monitored codes and standards;</p> <p>ensuring that three-quarters of all eligible HIPC countries committed to poverty reduction receive irrevocable debt relief by 2006 and working with international partners to make progress towards the United Nations 2015 Millennium Development Goals. Joint target with DfID; and</p> <p>demonstrating progress towards the Lisbon goals by 2006, by working with our European Union partners to achieve structural economic reform in Europe.</p> <p>5. Demonstrate progress by 2006 on the Government's long-term objective of raising the rate of UK productivity growth over the economic cycle, improving competitiveness and narrowing the productivity gap with the US, France and Germany. Joint target with DTI</p> <p>6. Make sustainable improvements in the economic performance of all English regions and over the long term reduce the persistent gap in growth rates between the regions, defining measures to improve performance and reporting progress against these measures by 2006. Joint target with ODPM and DTI</p> <p>7. Demonstrate progress by Spring 2006 on increasing the employment rate and reducing the unemployment rate over the economic cycle. Joint target with DWP</p> |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                 | SR2002 targets   |
|---|--|--|
| 8. Increase the number of countries participating in the global economy on the basis of a system of internationally agreed and monitored codes and standards.   | Merged (with SR2000 target 9) in <b>target 4</b> | 8. Reduce the number of children in low-income households by at least a quarter by 2004, as a contribution towards the broader target of halving child poverty by 2010 and eradicating it by 2020. Joint target with DWP |
| 9. Relief of unsustainable debt by 2004 for all heavily-indebted poor countries (HIPC) committed to poverty reduction, building on the internationally agreed target that three quarters of eligible HIPCs reach decision point by the end of 200 | Merged (with SR2000 target 8) in <b>target 4</b> | 9. Improve public services by working with departments to help them meet their PSA targets, consistently with the fiscal rules. Joint target with Cabinet Office   |
| 10. By 2002-03, deliver £1 billion of savings in Government procurement through the Offices of Government Commerce.   | <b>Target 10</b>                                 | 10. By 2005-06, deliver £3 billion of value for money gains in central civil Government procurement through the Office of Government Commerce.   |
|   | <b>New targets: 6 and 9</b>                      |  |

| Targets as at SR 2000  | Reconciliation to SR2002 targets                                | SR2002 targets   |
|--|---|--|
| <b>Her Majesty's Customs and Excise.</b>   |   |  |
| 1. Deliver year on year improvements in the level of compliance of business with their obligations.                                | Superseded and merged (with SR2000 target 2) in <b>target 1</b> | 1. By 31 March 2006 reduce illicit market share within the excise regime to no more than:  |
| 2. Reverse the current trend in tobacco smuggling so that by 2004-05 smuggled cigarettes represent no more than 18% of the market. | Merged (with SR2000 target 1) in <b>target 1</b>                | <p>2% for oils in England, Scotland and Wales; and</p> <p>17% for tobacco;</p> <p>and implement a strategy for reducing the scale of the VAT losses from March 2003.</p>   |
| 3. Reduce the availability of Class A drugs by 25% by 2005 (and by 50% by 2008).   | Superseded by <b>target 3</b>                                   | <p>2. Improve customer service by:</p> <p>ensuring by 2005 that 100% of services are offered electronically, wherever possible through a common Government portal, and take-up for key services of at least 50% by March 2006; and</p> <p>delivering reductions in the costs of compliance for businesses.</p> <p>3. Reduce the availability of illegal drugs by increasing:</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets  |
|--|--|---|
| <p>4. Deliver year on year improvements in the level of compliance of businesses engaged in international trade.</p> <p>5. Ensure by 2005 that 100% of services are offered electronically, wherever possible through a common Government portal, and a take up rate for these services of at least 50%.</p> <p>6. Deliver year on year reductions in the costs of compliance for business.</p> <p>7. Improve value for money by achieving average annual productivity gains of at least 2.5% per year until 31 March 2004, without a detriment to accuracy or customer satisfaction.</p> <p>8. Achieve a 6% improvement in customer service on the 1999 baseline by April 2002, as measured by an annual Customer Service Index, with further targets for improvement identified and delivered by 2004.</p> | <p>Not rolled forward as a PSA target, but covered by objective 1</p> <p>Merged (with targets 6 and 8) in <b>target 2</b></p> <p>Merged (with targets 5 and 8) in <b>target 2</b></p> <p><b>Target 4</b></p> <p>Merged (with targets 5 and 6) in <b>target 4</b></p> | <p>the proportion of heroin and cocaine targeted on the UK which is taken out;</p> <p>the disruption/dismantling of those criminal groups responsible for supplying substantial quantities of class A drugs to the UK market; and</p> <p>the recovery of drug-related criminal assets.</p> <p>4. Make productivity gains of at least 2.5% a year, without detriment to accuracy or customer satisfaction.</p> |

| Targets as at SR 2000  | Reconciliation to SR2002 targets | SR2002 targets  |
|--|----------------------------------|---|
| <b>Inland Revenue.</b>   |                                  |   |
| 1. Deliver year on year improvements in the number of individuals and businesses who comply with their obligations and receive their entitlements.                               | <b>Target 1</b>                  | 1. Deliver improvements in the number of individuals and businesses who comply with their obligations and receive their entitlements.                           |
| 2. Deliver year on year reductions in compliance costs that acts as a barrier to the establishment and growth of small businesses.   | <b>Target 2</b>                  | 2. Deliver reductions in compliance costs of small businesses.  |
| 3. Ensure by 2005 that 100% of services are offered electronically, wherever possible through a common Government portal, and a take up rate for these services of at least 50%. | <b>Target 3</b>                  | 3. Ensure by 2005 that 100% of services are offered electronically, wherever possible through a common Government portal, and promote take-up for key services. |
| 4. Improve value for money by achieving annual productivity gains of at least 2.5% per year until March 2004, without detriment to accuracy or customer satisfaction.            | <b>Target 4</b>                  | 4. Achieve annual efficiency savings of at least 2.5% a year until March 2006, without detriment to accuracy or customer satisfaction.                          |
| 5. Achieve a 2.5 point improvement in customer service by 2004, as measured by an annual customer service index.   | <b>Target 5</b>                  | 5. Achieve a 2.5 point improvement in customer service by March 2006, as measured by an annual customer service index.  |

| Targets as at SR 2000  | Reconciliation to SR2002 targets   | SR2002 targets  |
|--|--|---|
| <b>Cabinet Office.</b>   |  |   |
| <p>1. Ensure that rigorous Regulatory Impact Assessments of proposed regulations are undertaken and, for significant proposals, that the costs are justified by the total economic, social and environmental benefits.</p> <p>2. Ensure key public services have set in place strategies and targets for measuring and responding to users' views.</p> <p>3. Ensure departments meet the Prime Minister's targets for electronic service delivery by government; 25% capability by 2002 and 100% capability by 2005.</p> <p>4. Deliver those elements of the published Civil Service Reform Programme which are being led by the Cabinet Office including:</p> | <p>Superseded by <b>target 1</b></p> <p>Superseded by <b>target 5</b></p> <p><b>Target 3</b></p> <p>Not rolled forward in new PSA.</p> | <p>1. Ensure departments deliver better regulation through:</p> <p>full compliance with the Regulatory Impact Assessment process; and</p> <p>delivering the commitments in the Regulatory Reform Action Plan, including over 60 Regulatory Reform Orders by 2005.</p> <p>2. Improve public services by working with departments to help them meet their PSA targets, consistently with the fiscal rules. Joint target with HM Treasury</p> <p>3. Ensure departments meet the Prime Minister's targets for electronic service delivery by Government: 100% capability by 2005, with key services achieving high levels of use.</p> <p>4. Ensure that the Civil Service becomes more open and diverse, by achieving by 2004-05 the agreed targets of: 35% Senior Civil Service (SCS) to be women; 25% of top 600 posts to be filled by women; 3.2% of the SCS to be from ethnic minority backgrounds; and 3% of the SCS to be people with disabilities.</p> |



| Targets as at SR 2000   | Reconciliation to SR2002 targets                                  | SR2002 targets  |
|---|---|---|
| <b>Sure Start.</b>  |   |   |
| <p>1. Reduce the proportion of children aged 0-3 in the 500 Sure Start areas who are re-registered within the space of 12 months on the child protection register by 20% by 2004.</p>   | <p>Merged (with SR2000 targets 2, 3 and 4) in <b>target 1</b></p> | <p>1. In fully operational programmes, achieve by 2005-06:</p> <p>an increase in the proportion of young children aged 0-5 with normal levels of personal, social and emotional development for their age;</p> <p>a 6 percentage point reduction in the proportion of mothers who continue to smoke during pregnancy;</p> <p>an increase in the proportion of children having normal levels of communication, language and literacy at the end of the Foundation Stage and an increase in the proportion of young children with satisfactory speech and language development at age 2 years; and</p> <p>a 12% reduction in the proportion of young children living in households where no one is working.</p> |
| <p>2. Achieve by 2004 in the 500 Sure Start areas, a 10 % reduction in mothers who smoke in pregnancy.</p>  | <p>Merged (with SR2000 targets 1, 3 and 4) in <b>target 1</b></p> |   |
| <p>3. Achieve by 2004 for children aged 0-3 in the 500 Sure Start areas, a reduction of 5 percentage points in the number of children with speech and language problems requiring specialist intervention by the age of four.</p> | <p>Merged (with SR2000 targets 2, 2 and 4) in <b>target 1</b></p> |   |

| Targets as at SR 2000   | Reconciliation to SR2002 targets                           | SR2002 targets |
|---|--|----------------|
| 4. Reduce the number of 0-3 year old children in Sure Start areas living in households where no one is working by 2004. | Merged (with SR2000 targets 1, 2 and 3) in <b>target 1</b> |                |